

LAMOTTE & ANDREW TELEPHONE CO.

MONTHLY NEWSLETTER

**LA MOTTE & ANDREW
TELEPHONE COMPANY**

STOCK AUCTION



**TUESDAY
FEBRUARY 18, 2025
6:30 PM**

**LA MOTTE TELEPHONE
BUSINESS OFFICE
400 PINE ST
LA MOTTE IA 52054**

NOTICE OF RATE CHANGE FOR INSIDE WIRE MAINTENANCE

La Motte & Andrew Telephone Company has included a \$1/month Inside Wire Maintenance charge on customer bills for many years. This charge has covered any wiring issues that required our assistance. However, due to the rising costs of cabling and maintenance, this fee will increase to \$3/month, effective January 1, 2025.

We appreciate your understanding and continued support. If you have any questions, please feel free to contact our customer service team.

NEW EMPLOYEE

Please join us in welcoming Melissa Edge as a CSR at La Motte & Andrew Telephone Co. She has 2 children, Brandon & Max, with her husband Ryan. She offers over 20 years of receptionist experience. She's a Massage Therapist & serves as an EMT on the La Motte Fire Department. She enjoys going to sporting events & concerts. Stop in the office sometime to meet her.



CONTACT US

(563) 773-2213
(563) 672-3277
(866) 943-4375
(563) 773-2345 FAX
info@lamotte-telco.com

OFFICE HOURS

400 Pine St
La Motte IA 52054
7:30 am - 4:30 pm
Monday - Friday
Closed 12-1 (Lunch)

DROP BOXES

Andrew - 18 W Benton
(door slot Switching Office)

La Motte - 400 Pine
(entrance of driveway)

PAYMENT INFO

Payments due upon receipt.
\$1 late fee for payments
after 20th of the month.
Services subject to dis-
connection for nonpayment.
\$30 reconnect fee.

RESTRICT UNWANTED TELEPHONE SOLICITATIONS

In 2003, the Do-Not-Call Act was signed into law. This legislation allowed for the establishment and enforcement of a national Do-Not-Call Registry giving consumers a choice regarding telemarketing calls. **If your number is listed in the registry, all commercial telemarketers, except for businesses with whom you have an existing relationship or certain non-profit and political organizations, are not allowed to call you.**

Consumers may register their residential telephone number, including wireless numbers, on the national Do-Not-Call Registry at no cost. **You can register on-line for the national Do-Not-Call Registry via the internet at <https://www.donotcall.gov>.** To contact the registry by telephone, consumers may call 1-888-382-1222. For TTY, call 1-866-290-4236.

Inclusion of your telephone number on the national Do-Not-Call Registry will be effective 31 days after registration. Your number will remain on the registry permanently. You are allowed to remove your number from the registry at any time.

CUSTOMER SERVICE ANNOUNCEMENT

La Motte & Andrew Telephone Company is committed to providing quality service. We are here to answer any questions you may have regarding the services we provide. In addition, we hope that you will bring any concerns or issues to our attention so that we may find solutions. If we do not resolve the complaint, the service may be subject to state regulation. You may request assistance from the Iowa Utilities Commission (IUC):

Iowa Utilities Commission
1375 E. Court Ave
Des Moines, Iowa 50319-0069

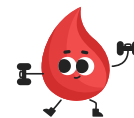
You can also contact the IUC by calling toll free 877-565-4450. Email contact: customer@iuc.iowa.gov; please ensure that you place "Customer Service" in the subject line. An electronic correspondence form can also be found online at <https://iuc.iowa.gov/customer-assistance/how-do-i-file-utility-complaint>.

LA MOTTE AREA COMMUNITY CENTER BLOOD DRIVE



THURSDAY, JANUARY 23RD

2 PM - 6:30 PM (WALK-INS ARE WELCOME)



CONTACT TERRI EHLINGER AT 563-590-9268 OR LORI CLASEN AT 563-599-4560 FOR FURTHER DETAILS

FOR EMERGENCY SERVICE OR HELP ANYTIME -- 24/7 TECH SUPPORT: CALL 1-800-205-1110

General Manager: Mike Olsen
Plant Manager: Rod Engler
Service Technicians: Dennis Dunne & Marilee Aschenbrenner
Customer Service Reps: Tonya Felderman, Heidi Balk, & Melissa Edge
Email: info@lamotte-telco.com

*Happy
New Year*



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TELEPHONE COMPANY
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