



# MONTHLY NEWSLETTER

## LIFELINE ASSISTANCE PROGRAM

Lifeline is a federal government benefit program that lowers the monthly cost of telephone or internet service by providing a monthly bill credit per qualified household. Currently, the monthly telephone credit is \$5.25 and the monthly internet service credit is \$9.25. If you qualify, your household can get Lifeline on either telephone or internet service, but not both.

You may receive this low-income assistance from only one phone or internet provider. La Motte & Andrew Telephone Company is a participating provider of landline telephone and broadband internet in the Lifeline program. You may qualify if you can provide proof of income at or below 135% of the federal poverty guidelines OR if you provide proof of participation in any of these government benefit programs: Supplemental Nutrition Assistance Program (SNAP), Medicaid, Federal Public Housing Assistance (FPHA), Veteran's Pension and Survivors Benefits, or Supplemental Security Income Program (SSI). If you qualify, recertification to renew your Lifeline benefit is conducted each year by USAC (Universal Service Administrative Company), the federal agency that administers the Lifeline program. Respond in a timely manner to any notifications you receive about the need to recertify your eligibility.

To see if you qualify, go to: <https://www.lifelinesupport.org>

### SPRING WORK

If you see a service truck in your driveway and you have not requested service, it is one of our technicians applying identification labels on our outside equipment.



#### CONTACT US

563-773-2213  
563-672-3277  
866-943-4375  
563-773-2345 FAX  
info@lamotte-telco.com

#### OFFICE HOURS

400 Pine St  
La Motte IA 52054  
7:30 am - 4:30 pm  
Monday - Friday  
Closed 12-1 (Lunch)

#### DROP BOXES

Andrew - 18 W Benton  
(door slot Switching Office)  
  
La Motte - 400 Pine  
(entrance of driveway)

#### PAYMENT INFO

Payments due upon receipt.  
\$1 late fee for payments after 20th of the month.  
Services subject to disconnection for nonpayment.  
\$30 reconnect fee.

PET



REMINDER

The La Motte & Andrew Telephone Company would like to remind customers of the importance of securing your animals when technicians are working inside or outside of your house. Sometimes even the best behaved pets can lash out. Please contain them until the technician has completed his/her work. Thank you for your understanding!



REVIEW YOUR MONTHLY BILL

Please take a few minutes this month to take a close look at your billing statement. We do our best to ensure billing is accurate, but sometimes things get missed.

We do not review each customer statement every month, so we are not aware if there are errors. The earlier you can bring any inaccuracies to our attention, the sooner we can fix them.

As always, if you have any questions about your bill, please call us: 563-773-2213 or 563-672-3277.



Call Before You Dig! 1-800-292-8989

DON'T ASSUME YOU KNOW WHAT'S BELOW!

Projects include:

- Installing a fence
• Planting trees or shrubs
• Building a patio, addition, deck, garage, or shed
• Putting in a new driveway
• Installing septic system or water drainage system
• Terracing or landscaping
• Starting a garden
• Tiling, subsoiling, ripping, or plowing below 15 inches in depth

OFFICE CLOSED
MONDAY, MAY 27, 2024
MEMORIAL DAY
24/7 TECH SUPPORT
1-800-205-1110

LA MOTTE AREA COMMUNITY CENTER
BLOOD DRIVE
THURSDAY, MAY 23RD
2 PM - 6:30 PM
CONTACT TERRI EHLINGER FOR
FURTHER DETAILS AT 563-590-9268

FOR EMERGENCY SERVICE OR HELP ANYTIME -- 24/7 TECH SUPPORT: CALL 1-800-205-1110

General Manager: JoAnne Gregorich
Assistant General Manager: Mike Olsen
Plant Manager: Rod Engler
Service Technicians: Dennis Dunne, Marilee Aschenbrenner
Customer Service Reps: Tonya Felderman, Heidi Balk
Email: info@lamotte-telco.com



HAPPY HOUSE BY PLUME QR CODE



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