



## Customer Appreciation Picnic.

### Please Join Us!



We appreciate YOU and we'd like to show it! Come join us for a beverage, food, and conversation with friends and neighbors.

**When:** Tuesday, August 3rd, 4:00 p.m. – 7:00 p.m.

**Where:** La Motte City Park

**RSVP:** 563-773-2213 or [info@lamotte-telco.com](mailto:info@lamotte-telco.com) by July 19th, 2021

### Emergency Broadband Benefit (EBB) Program

The Emergency Broadband Benefit is a temporary FCC program to help households struggling to afford internet service during the pandemic.

The benefit temporarily provides up to \$50/month discount for broadband service.

#### See if You Qualify and Apply

Call: 833-511-0311

Online: [GetEmergencyBroadband.org](http://GetEmergencyBroadband.org)

FAQs: [www.ebbhelp.org](http://www.ebbhelp.org)

La Motte & Andrew Telephone Companies are participating providers.



#### Contact Us

563-773-2213 or 563-672-3277

Email: [info@lamotte-telco.com](mailto:info@lamotte-telco.com)

#### Business Office Hours

400 Pine Street, La Motte

M–F 7:30 - 4:30

(closed over the noon hour)

#### Payment Information

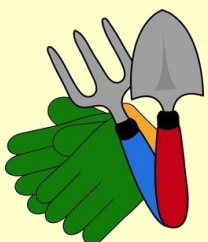
Payments are due upon receipt. Payments received after the 20th of each month will be charged a \$1.00 late fee. Services are subject to disconnection for nonpayment.

#### Drop Box Locations

- 18 W. Benton Street in Andrew: slot in the door of the central switch building.
- 400 Pine Street in La Motte: free-standing box at the entrance to the driveway.

#### Autopay Options

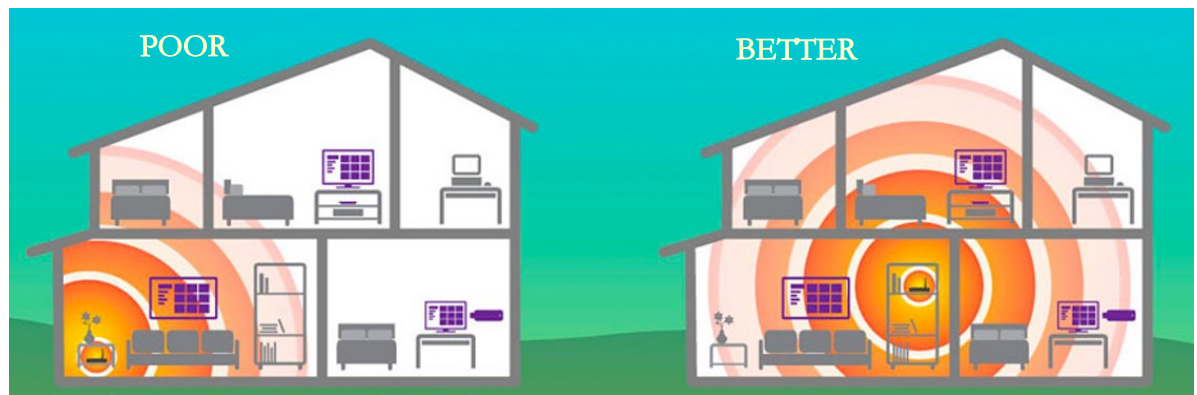
Monthly autopay via ACH or credit/debit card is available. Call the business office for the sign-up form.



### Green Thumb Volunteers Sought

The City of La Motte is seeking gardening volunteers to adopt and beautify the areas around the city welcome signs and the flowerbed behind the restrooms in the park. Contact city councilmember Mark Althaus at the Circle C to volunteer or for more info.

## Where to Place Your Router for the Best WiFi Signal



1. **Central Location**—Router WiFi signals broadcast spherically in all directions, with the router at the center and coverage radiating outward. When possible, the ideal position for a router is in a central location. Taking into account all the areas where you most want coverage, including a back yard, may move that center point.
2. **Up Higher**—because WiFi signals radiate in all directions, thinking vertically by placing basement routers in a more elevated position can help it reach more areas in your home.
3. **Cut Down on Walls**—WiFi signals travel best through open air with direct line of sight, but that's rarely possible in all areas of a home. While wooden beams and drywall won't impede signal too much, hiding your router away in a cabinet or behind another object can affect performance. Denser materials like concrete, brick, and metal can seriously impede or block WiFi signal completely.
4. **Clear the Obstacles**—Metal is the one material that is most likely to kill wireless coverage. Metal shelving and appliances can block or reflect WiFi signals, creating dead zones, as will ductwork, metal doors, or even a wrought iron wall hanging. Reflective surfaces such as mirrors or fish tanks can also be problematic.
5. **Avoid Interference and Noise**—Devices such as cordless phones, baby monitors, Bluetooth speakers, and especially microwave ovens may use the same 2.4-Ghz wireless band that your router does. Try switching to the 5-Ghz band on devices that are experiencing issues. When in doubt, move your router 5 to 6 feet away from other electronics.
6. **Reposition Router Antennas**—Make sure you're using whatever orientation the router is designed for; for example, don't try to wedge a router into a bookcase vertically if it's meant to sit horizontally. If your router has external antennas, some manufacturers recommend putting them at a 45-degree angle or parallel to the floor to get the best coverage in a two-story home.

Source: laptopmag.com

General Manager: JoAnne Gregorich  
Service Technicians: Rod Engler, Larry Bartels, Mike Olsen  
Customer Service: Carla Ehlers, Sandy Pitts, Marilee Aschenbrenner  
Email: info@lamotte-telco.com

For Emergency Service  
 or help any time:  
 Call 1-800-205-1110



Follow us for  
 updates and  
 information.