



LAMOTTE & ANDREW

NEIGHBORS SERVING NEIGHBORS! TELEPHONE CO. JULY 2023



LIFELINE ASSISTANCE PROGRAM

Lifeline is a federal government benefit program that lowers the monthly cost of telephone or internet service by providing a monthly bill credit per qualified household. Currently, the monthly internet service credit is \$9.25 per month and the monthly telephone credit is \$5.25 per month. If you qualify, your household can get Lifeline on either telephone or internet service, but not both.



You may receive this low-income assistance from only one phone or internet provider. La Motte & Andrew Telephone Company is a participating provider of landline telephone and broadband internet in the Lifeline program. You may qualify if you can provide proof of income at or below 135% of the federal poverty guidelines OR if you provide proof of participation in any of these government benefit programs: Supplemental Nutrition Assistance Program (SNAP), Medicaid, Federal Public Housing Assistance (FPHA), Veteran's Pension and Survivors Benefits, or Supplemental Security Income Program (SSI). If you qualify, recertification to renew your Lifeline benefit is conducted each year by USAC (Universal Service Administrative Company), the federal agency that administers the Lifeline program. Respond in a timely manner to any notifications you receive about the need to recertify your eligibility.



To see if you qualify, go to: <https://www.lifelinesupport.org>

ACP ASSISTANCE PROGRAM

The Affordable Connectivity Program (ACP), formerly called Emergency Broadband Benefit (EBB), is an FCC program that helps connect families and households struggling to afford internet service. Up to \$30/month discount for internet service.

You may qualify if you can provide proof of income at or below 200% of the federal poverty guidelines OR if you provide proof of participation in any of these government benefit programs: Supplemental Nutrition Assistance Program (SNAP), Medicaid, Federal Public Housing Assistance (FPHA), Supplemental Security Income Program (SSI), Special Supplemental Nutrition Program for Women, Infants, and children (WIC), or Lifeline. Or if approved to receive benefits under the free and reduced-price school lunch program or school break fast program, including through the USDA Community Eligibility Provision. If you qualify, recertification to renew your ACP benefit is conducted each year by USAC (Universal Service Administrative Company), the federal agency that administers the ACP program. Respond in a timely manner to any notifications you receive about the need to recertify your eligibility.

To see if you qualify, go to: <https://www.GetInternet.gov>

CONTACT US	OFFICE HOURS	DROP BOXES	PAYMENT INFO
563-773-2213 563-672-3277 866-943-4375 563-773-2345 FAX info@lamotte-telco.com	400 PINE ST LA MOTTE IA 52054 7:30 - 4:30 MON - FRI (12 - 1 closed for lunch)	ANDREW - 18 W BENTON (door slot Central Switch) LA MOTTE - 400 PINE (entrance of driveway)	Payments due upon receipt. \$1 late fee for payments after 20th of the month. Services subject to dis- connection for nonpayment. \$30 reconnect fee.





KNOW WHAT'S BELOW!

CALL 811
BEFORE YOU DIG

Call 811 before you do any digging!

OFFICE CLOSED
JULY 4TH
24/7 TECH SUPPORT
CALL 800-205-1110



DO-NOT-CALL REGISTRY

Consumers may register their residential telephone number, including wireless numbers, on the national Do-Not-Call Registry at no cost. You can register on-line for the national Do-Not-Call Registry via the internet at <https://www.donotcall.gov>. To contact the registry by telephone, consumers may call 888-382-1222. For TTY, call 1-866-290-4236. Effective 31 days after registration and permanent.

CYBER SAFE

- Use two factor authentication or multifactor authentication. You'll improve your odds substantially of not being hacked.
- Keep software updated (use automatic updates, if available).
- Don't click on emails or attachments without checking email first in reading pane view. If it looks off, asks personal information, or isn't something your expecting, best to delete.
- Don't use the same passwords. Make them strong (long and unique). Get a password manager, if you need help remembering. We have Password Genie with our Tech Home package for \$6.99/month.



HAPPY HOUSE
An Enhanced WiFi Experience.
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GET IT TODAY - \$10/MONTH
CALL 563-773-2213 OR 563-672-3277

FAST, RELIABLE INTERNET
NO MORE DEAD SPOTS
NO MORE ROUTER RESETTING
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PLUME DEMONSTRATION AT CUSTOMER APPRECIATION PICNIC AUGUST 2ND

FOR EMERGENCY SERVICE OR HELP ANYTIME -- 24/7 TECH SUPPORT: CALL 1-800-205-1110

General Manager: JoAnne Gregorich
Service Technicians: Rod Engler, Mike Olsen,
Dennis Dunne, Marilee Aschenbrenner
Customer Service Reps: Carla Ehlers, Tonya
Felderman, Heidi Balk
Email: info@lamotte-telco.com



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