

# LAMOTTE & ANDREW TELEPHONE CO.

## MONTHLY NEWSLETTER

### LA MOTTE & ANDREW TELEVISION CHANNEL LINEUP PRICE CHANGES COMING

Every three years our local broadcasters (channels 2, 4, 6, 7, 8, & 9) raise the per subscriber rate on the television service we provide to you. At this writing, we don't yet know what that increase will be. As always, we continue to strive to offer affordable options for our customers. As the prices increase, we need to decide if we will continue to carry that station. We will notify you before we remove any local broadcast station. Television subscribers should watch their mail for a notice of television rate increase going out during the month of January. New rates will also be on our website at [www.lamotte-telco.com](http://www.lamotte-telco.com) once they are determined. We appreciate your loyalty to our services.

### UPCOMING HOLIDAY HOURS

La Motte & Andrew Telephone Company will be closed:

- Christmas Eve, Friday, December 22, 2023
- Christmas Day, Monday, December 25, 2023
- New Year's, Monday, January 1, 2024



24/7 TECH SUPPORT: CALL 1-800-205-1110



As we get to the end of the year, La Motte & Andrew Telephone Company wishes everyone a safe and joyous holiday season. Enjoy time with family & friends. Fill your heart with love. Lose yourself in things that bring you laughter, as it really is the best medicine. Thank you to all of our customers for your continued support throughout the years.

#### CONTACT US

563-773-2213  
563-672-3277  
866-943-4375  
563-773-2345 FAX  
[info@lamotte-telco.com](mailto:info@lamotte-telco.com)

#### OFFICE HOURS

400 PINE ST  
LA MOTTE IA 52054  
7:30 AM - 4:30 PM  
MONDAY - FRIDAY  
CLOSED 12-1 (LUNCH)

#### DROP BOXES

ANDREW - 18 W BENTON  
(door slot Switching Office)  
LA MOTTE - 400 PINE  
(entrance of driveway)

#### PAYMENT INFO

Payments due upon receipt.  
\$1 late fee for payments after 20th of the month.  
Services subject to disconnection for nonpayment.  
\$30 reconnect fee.

# ICA LEGISLATIVE DAY



The ICA Legislative Day was held at the La Motte Business Office on Wednesday, October 18th. Dave Duncan of Iowa Communications Alliance lead the discussion. Mike St. Clair, Legislative Counsel, Chris Cournoyer, Senate Technology Chair, Senator Pam Jochum, & Penny Vacek, Regional Director for Senator Charles Grassley, were in attendance to discuss 2024 Vision and Priorities. Topics included a thorough summary of NOFAs 6 and 7, a preview of NOFA 8 and BEAD, and a discussion of how the state-funded programs are much more appealing than some of the federal programs.

## HAPPY HOUSE

An Enhanced WiFi Experience.

Powered by Plume®

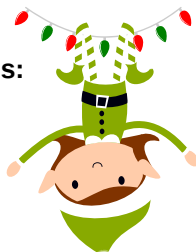
Happy House eliminates blind spots, elevates your WiFi experience, and protects your home network. It works continuously to improve your connection to avoid interruptions and address connection issues before you even notice.

For \$10/month, you can have dependable internet service throughout your home. For larger or unique style homes, additional devices are available.

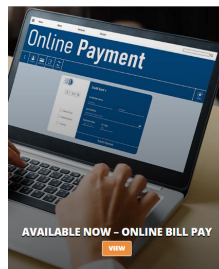
No more dead spots, buffering, or resetting your router.

You can view all of your connected devices for easier management, real-time online protection, built-in ad blocking, easier parental controls, guest management, motion detection, speed checks, link to Alexa, and so much more.

See QR Code below for more details:



## PAY YOUR BILL ONLINE



### ONLINE BILL PAY

LA MOTTE CUSTOMERS

Pay Now



ANDREW CUSTOMERS

Pay Now



To use, go to [www.lamotte-telco.com](http://www.lamotte-telco.com) and look for **Available Now - Online Bill Pay** on our website (see image above, left). Hit View and you will see 2 buttons for our 2 companies (see image above, right).

You will need to know which company is billing you (push that Pay Now button) and fill in your information. Please note anything with an asterisk is required. Don't forget to enter your amount and check I'm not a robot. Hit Submit Payment when finished. **Customers' service cannot be reconnected after-hours or on the weekends.**

**FOR EMERGENCY SERVICE OR HELP ANYTIME -- 24/7 TECH SUPPORT: CALL 1-800-205-1110**

General Manager: JoAnne Gregorich  
Assistant General Manager: Mike Olsen  
Plant Manager: Rod Engler  
Service Technicians: Dennis Dunne, Marilee Aschenbrenner  
Customer Service Reps: Tonya Felderman, Heidi Balk  
Email: [info@lamotte-telco.com](mailto:info@lamotte-telco.com)



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