

HAPPY  
EASTER

APRIL 2022

# LAMOTTE & ANDREW TELEPHONE CO.

## RESTART TV BY INNOVATIVE SYSTEMS

Enabling customers to rewind and watch TV shows already in progress from the beginning is called Restart TV. Push Guide on your remote control and go to the channel you want to check. If the Restart feature is available for this channel, Watch From Start will appear on the bottom of the screen. Push the green colored button. After watching that program, you can continue to watch that channel, or push Guide and the channel you want to switch to. You will be back to live TV.

**ALL LA MOTTE TELEPHONE  
COMPANY SUBSCRIBERS**

**STOCK AUCTION**

**LA MOTTE TELEPHONE COMPANY  
BUSINESS OFFICE**

**APRIL 20, 2022, AT 6:30 PM**

**BIDDING STARTS AT \$150.00 PER SHARE**

## ACCESSIBILITY NOTICE

The Federal Communications Commission (FCC) has rules requiring telecommunications service providers like La Motte & Andrew Telephone Company to make our services and products accessible to people with disabilities, if such access is readily achievable. The rules implement Section 255 of the Federal Communications Act. Section 255 requires telecommunications service providers to make their services and devices compatible with peripheral devices and specialized customer premises equipment that are commonly used by people with disabilities, if such compatibility is readily achievable.

## FEATURE OF LA HOMEPASS BY PLUME

This month's feature of our LA HomePass is the App. Not all companies have this special function included in their package. It allows you to do so many things right from your phone. View of all of your connected devices. Easier parental controls. You can schedule an internet freeze, if your kids are spending too much time playing games. Limit content access to Kids Appropriate, Teenager Friendly, or No Adult Content. Allow access through Home (no limitations), Guest (limited access), or Internet Only. Motion detection is a great way to see activity around your home. It can be disabled for pet detection. By turning the notification function on, you can find out in real-time when there is movement while away.

Please call us at 563-773-2213 or 563-672-3277, if you would like to rent LA HomePass for \$10/mth (includes App and 2 SuperPods). We also have additional SuperPods for \$3/mth each for larger or unique homes.



### CONTACT US

563-773-2213  
563-672-3277  
info@lamotte-telco.com

### OFFICE HOURS

400 Pine St  
La Motte IA 52054  
7:30 - 4:30 Mon - Fri  
(12 - 1 closed for lunch)

### DROP BOXES

ANDREW - 18 W Benton  
(door slot Central Switch)

LA MOTTE - 400 Pine  
(entrance of driveway)

### PAYMENT INFO

Payments due upon receipt.  
\$1 late fee for payments  
after 20th of the month.  
Services subject to dis-  
connection for nonpayment.

**APRIL 2022**

# **YOU CAN'T AFFORD TO CUT A FIBER OPTIC CABLE**



## **CALL BEFORE YOU DIG**

**1-800-292-8989**  
[www.iowaonecall.com](http://www.iowaonecall.com)



Remember to call Iowa One Call before doing any digging or burning. La Motte & Andrew Telephone Company has put many miles of new fiber optic cable in the ground in recent years—don't assume you know where the cable is!

***Damage to fiber optic cable can quickly add up to \$10,000 or more per incident.***

Do your part to help us protect the underground utilities that we all rely on: Call Iowa One before you dig: 1-800-292-8989

## **Iowa One Call is a free service to you**

**OFFICE CLOSED  
FRIDAY, APRIL 15, 2022 - GOOD FRIDAY  
FOR SERVICE-RELATED ISSUES  
CALL TECH SUPPORT AT 800-205-1110**

### **CUSTOMER SERVICE ANNOUNCEMENT**

La Motte & Andrew Telephone Company is committed to providing quality service. We are here to answer any questions you may have regarding the services we provide. In addition, we hope that you will bring any concerns or issues to our attention so that we may find solutions. If we do not resolve the complaint, the service may be subject to state regulation. You may request assistance from the Iowa Utilities Board (IUB):

Iowa Utilities Board  
Customer Service  
1375 E. Court Ave  
Des Moines, Iowa 50319-0069



You can also contact the IUB by calling toll free 877.565.4450. Email contact: [customer@iub.iowa.gov](mailto:customer@iub.iowa.gov); please ensure that you place "Customer Service" in the subject line. An electronic correspondence form can also be found online at <https://iub.iowa.gov/consumers/complaints-about-utility/online-complaint-form>.

**General Manager: JoAnne Gregorich**  
**Service Technicians: Rod Engler, Mike Olsen,  
Dennis Dunne, Marilee Aschenbrenner**  
**Customer Service Reps: Carla Ehlers, Sandy  
Pitts, Tonya Felderman**  
**Email: [info@lamotte-telco.com](mailto:info@lamotte-telco.com)**

**FOR EMERGENCY  
SERVICE OR  
HELP ANYTIME:  
  
CALL 1-800-205-1110**



**FOLLOW US  
FOR UPDATES  
& INFO**