**NEIGHBORS SERVING NEIGHBORS** 

**APRIL 2024** 

# **MONTHLY NEWSLETTER**

HONE

## **TV CHANNELS UPDATE**

Hallmark Drama was rebranded as Hallmark Family 2/28/24 Channels 178 & 578.

Hallmark Movies & Mysteries was rebranded as Hallmark Mystery 3/6/24 Channels 179 & 579

## SAVE THE DATE

### CUSTOMER APPRECIATION PICNIC



#### CONTACT US

**OFFICE HOURS** 

#### DROP BOXES

563-773-2213 563-672-3277 866-943-4375 563-773-2345 FAX info@lamotte-telco.com 400 Pine St La Motte IA 52054 7:30 am - 4:30 pm Monday - Friday Closed 12-1 (Lunch)

Andrew - 18 W Benton (door slot Switching Office)

> La Motte - 400 Pine (entrance of driveway)

## DIGITAL TV

NDRA

BASIC	 \$79/mth
	 +

BASIC PLUS	 \$164/mth
	 +

EXPANDED ..... \$178/mth (Effective 4/1/24, pricing good for 3 years)

Each plan includes 1 standard set-top box

Additional set-top boxes ...... \$5.99/mth

DVR SERVICE (1 TV) ..... \$15/mth

WHOLE-HOME DVR SERVICE ...... \$18/mth

Each plan includes 1 DVR set-top box

#### PREMIUM CHANNEL PACKACES

HBO	 	 	 	\$19.99	)/mth

Showtime	 \$10.99/mth

Starz Encore ..... \$12.99/mth

Cinemax ..... \$12.99/mth

Digital TV available in the communities of La Motte, Andrew, St Donatus, Zwingle, and rural areas.

#### **PAYMENT INFO**

Payments due upon receipt. \$1 late fee for payments after 20th of the month. Services subject to disconnection for nonpayment. \$30 reconnect fee.

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## IOWA ONE CALL

Whether you're trenching in a field, planting a tree, or digging a foundation, Iowa law requires everyone to locate underground utilities before digging. **First**, contact IOWA ONE CALL to begin the discovery process, then **wait 48** hours (excluding Saturday, Sunday, and legal holidays) **before** any digging begins. Call or click before you dig. This service is FREE and it's the law.

You must call in a locate before La Motte & Andrew Telephone Company technicians can mark underground lines.

Excavators who damage underground lines are responsible for the full cost of repair or replacement.



HAPPY HOUSE An Enhanced WiFi Experience. Powered by Plume® GET IT TODAY - \$10/MONTH CALL 563-773-2213 OR 563-672-3277

FAST, RELIABLE INTERNET NO MORE DEAD SPOTS NO MORE ROUTER RESETTING MO MORE HEADACHES



QR CODE HAPPY HOUSE BY PLUME

## **RELAY IOWA**

The Iowa Utilities Board, by authority of the Legislature, oversees programs that provide telephone accessibility to Iowans who are deaf, hard of hearing, deaf-blind, or have difficulty speaking.

To access Relay service: TTY/ASCII		Dial 711 or 800-735-2942
Voice		800-735-2942
Speech-to-Speech (STS)		877-735-1007
Visually Assisted Speech-to-Speech (VA STS)		800-855-8440
Voice Carryover (VCO)		800-735-4313
Spanish Relay		800-264-7190
Relay Iowa Customer Service:	0	
English		888-516-4692
Spanish	Richard	866-744-7471
CapTel Customer Service:		
English	and a sublimed	888-269-7477
Spanish	Conce	866-670-9134
To call one-line CapTel user:	Sowa	
English		877-243-2823
Spanish		866-217-3362

#### FOR EMERGENCY SERVICE OR HELP ANYTIME -- 24/7 TECH SUPPORT: CALL 1-800-205-1110

General Manager: JoAnne Gregorich Assistant General Manager: Mike Olsen Plant Manager: Rod Engler Service Technicians: Dennis Dunne, Marilee Aschenbrenner Customer Service Reps: Tonya Felderman, Heidi Balk Email: info@lamotte-telco.com



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