



# La Motte & Andrew Telephone Company



[www.lamotte-telco.com](http://www.lamotte-telco.com)

March 2020

## Cubs Channel Added to La Motte/Andrew Lineup



Looking for the Cubs channel? You can find it here!

After reviewing customer feedback, the Board of Directors determined that adding Marquee Sports Network (a.k.a., the Cubs channel) would best serve the diverse interests of our communities; ensuring that our programming remained relevant to a wider audience.

Marquee Sports Network will be on Channel 16 in SD and on Channel 416 in HD for customers subscribed to the Basic Plus and Expanded lineups.

## Affordable Programming Is the Mission

Every year, TV networks raise programming costs. Despite these rising costs, we are committed to offering lineups that are appealing, budget friendly, and straightforward—you will never find hidden fees or increases without notice on your billing statement.

Some providers are able to initially offer programming below cost because other customers are paying a premium for the same service, which eventually becomes YOU. With La Motte/Andrew TV service, everyone pays the same price, so you know you're not subsidizing someone else's "great deal."

Programming costs for 2020 required a price bump independent of adding the Cubs channel. The modest increase below reflects our earnest resolve to serve our local communities by offering choice and affordability.

### New per month pricing effective April 1, 2020:

- ◆ Basic lineup: increased from 39.00 to 42.95
- ◆ Basic Plus lineup: increased from 84.95 to 89.95
- ◆ Expanded lineup: increased from 98.95 to 99.95
- ◆ Complete Connection Package: increased from 189.95 to 192.95
- ◆ Voice-Net Value Package: increased from 97.95 to 98.95

Visit our website at [www.lamotte-telco.com](http://www.lamotte-telco.com), Digital TV tab, to access the current Basic, Basic Plus, and Expanded lineups!

### Contact Us

563-773-2213 or 563-672-3277  
Email: [info@lamotte-telco.com](mailto:info@lamotte-telco.com)

### Business Office Hours

400 Pine Street, La Motte  
M–F 7:30-4:30  
(closed over the noon hour)

### Payment Information

Payments are due upon receipt. Payments received after the 20th of each month will be charged a \$1.00 late fee. Services are subject to disconnection and \$30.00 reconnect fee for nonpayment. Auto pay options available!

## REMINDER

The business office at 16 W. Benton in Andrew is now closed. The new drop box for payments and correspondence can be found just down the street at 18 W. Benton at the central switch building. Note that this building is not staffed. Payments need to be dropped before 7:00 a.m. Monday through Friday to be applied the same day.

Come see us in person at the La Motte & Andrew Telephone Company business office at 400 Pine Street in La Motte!





# Fiber Optic Cable Cuts Are EXPENSIVE

La Motte/Andrew Telephone Company has fiber optic cable in the ground.

If you damage fiber optic cable or other telecommunications pedestals, vaults, signage, or plant electronics while mowing, digging, shaping, or burning, you are financially responsible for replacement or repairs. *No exceptions.*

Damage to fiber optic cable can quickly add up to \$10,000 or more *per incident.*

Such damage can also result in service outages to you and your neighbors. Call Iowa One Call before you dig.

**Iowa One Call is a free service to you.**

**1-800-292-8989**  
[www.iowaonecall.com](http://www.iowaonecall.com)

# Know what's below. Call before you dig.

General Manager: JoAnne Gregorich  
Service Technicians: Rod Engler, Larry Bartels, Mike Olsen  
Customer Service: Carla Ehlers, Sandy Pitts, Marilee Aschenbrenner  
Email: [info@lamotte-telco.com](mailto:info@lamotte-telco.com)

For Emergency Service,  
Call 1-800-205-1110



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