



La Motte Telephone Company Newsletter

www.lamotte-telco.com

May 2010



Web Self-Care

Manage your Account Online!

Would you like the ability to add or remove services from the comfort of your own home? Do you have questions after hours? LaMotte Telephone Co. is now offering Web Self-Care. Web Self-Care gives customers the ability to add/remove services, report troubles and or issues, see what other services we offer and get all your questions answered online from wherever you are. To activate your personal Web Self-Care simply call the office @ 773.2213 or email Kelly at Kelly@lamotte-telco.com to obtain your password. Then simply logon to our website at www.lamotte-telco.com. Click on the "My Account" tab and simply follow the instructions!

Facebook Alert!>>>Become a fan of LaMotte Telephone Co. and follow us on Facebook! <<<Facebook Alert!



Before Lightning Strikes...Be prepared!

You should always use surge protectors with all electronic equipment and items

that require use of a power outlet and/ or your phone line.

(ie. Computer modems, Satellite antennas / receivers, cordless phones, answering machines)

Should you not have dial tone after a lightening storm, simply follow these steps to see where the problem lies:

1. UNPLUG all phone cords that are connected to any electronic devices (ie. Computer modems, receivers, etc.).
2. Once they are all unplugged, take a corded phone and plug it into a phone jack, and if you have dial tone, the problem is not the phone line! It is in one of your electronic devices.
3. We recommend you plug one item in at a time and check for dial tone. Continue to do so until you no longer have a dial tone. This process should tell you which piece of equipment was hit by lightning.

Important Dates...



May 8– Zwingle Steak Fry

May 9– Mother's Day

May 31– Memorial Day - OFFICE CLOSED

June 17-19– Jackson Co. Pro Rodeo

June 19– La Motte Fire & Rescue Dept. Steak Fry

Power Outages & Surge Protectors



Power outages can occur for a variety of reasons, and with spring in full swing we want you prepared for those inevitable storms! **It's important for you to know:**

- Cordless phones require electricity and will not continue to work during a power outage.
- Cellular towers and systems are not required to provide backup power, therefore, cell phones may not operate during a power outage! (Our iwireless towers have battery back ups.)

Be sure to have a **corded landline phone** as part of your back up procedure! It does not require electricity and could be your only method of communication during and after a storm. We would also like to stress the importance of using a surge protector like the one pictured. These surge protectors will protect your computer, television and other electronics. They also have an area specifically designed for phone cords. We do have these surge protectors available at the office for \$22.50.



Jackson Co. Pro Rodeo

June 18-20, 2010

**Advanced tickets are available at the
La Motte Telephone Office
May 17- June 16**

- ◆ Group/Family tickets up to 4 adults & 4 children under 12 yrs old in 1 vehicle \$50 in advance, **NOT** available at the gate.
- ◆ Adults- \$10 in advance, \$15 at the gate
- ◆ Children 5-12yrs- \$7 in advance, \$10 at the gate
- ◆ Children under 4yrs – **FREE**

★ Sign up in May for a MEGAtalk or any of our new plans and enter your name in a drawing for **FREE** Admission to the Jackson County Pro Rodeo ★

DIGITAL TELEVISION PACKAGES!

Come check out our updated Digital Television Packages! We've added more HD Programming and increased our Internet Services! Call today to see if you are eligible for these great deals



Local Phone Service, 3 Calling Features, Modem Rental, Basic Digital Television, (1) Set Top Box



Local Phone Service, 3 Calling Features, 30 Min. Long Distance, 1.5 Mg Internet, Modem Rental, Basic Digital Television, (1) Set Top Box



Local Phone Service, 4 Calling Features, 100 Min. Long Distance, 2 Mg Internet, Modem Rental, Basic Digital Television, (1) Set Top Box, (1) Premium Package ie. Cinemax, HBO, Showtime, Starz/Encore)



**Check out the
Blackberry Curve 8520
only \$29.95
after mail in rebate**



**Buy one get,
Get one FREE!**



Check out these FREE Blackberry Applications...

- Vlingo– Speech to text for SMS, voice dialing web searches, and email. Available in Blackberry App World
- Easylock– automatically lock your phone after a pre-set amount of time. Available in Blackberry App World
- Weatherbug– up to date forecasts, weather advisories and alerts. Available in Blackberry App World
- Geotip– calculate your tip and divide or split the bill to the number of people present. Available @ www.blackberryfreeware.com

Want more? Check us out next month!



i wireless
WHY PAY MORE.



INTERNET SERVICES



Below is a list of our Internet speeds and pricing. If you have any questions about your Internet service or any of our services, please call the office at 563-773-2213.

DSL: (download) where available

1 Mg	\$39.95
1.5 Mg	\$49.95
2 Mg	\$59.95
Modem Rental	\$5.00
SecureIT Services (anti virus/spam, etc.)	\$7.00



400 Pine Street
La Motte, IA 52054
Phone: 563.773.2213
Fax: 563.773.2345
www.lamotte-telco.com

General Manager: JoAnne Gregorich
Service Technicians: Rod Engler, Kyle Manders
Customer Service: Kelly Winger
Internet Tech Support 1-800-205-1110
After hours Video Support 1-800-830-0101